

Frequently Asked Questions

I can't get a WiFi signal, but the person next to me can.

Not all wireless cards are the same. Your card may not be the same quality as your neighbor's.

Can I print from my laptop using KDL's printers?

No, KDL's WiFi is not connected to the library's public printers.

I think I got a virus from KDL's WiFi.

WiFi networks do not produce viruses. Viruses are transmitted through the Internet, often as attachments to email. KDL strongly recommends that all users have virus protection and a personal firewall installed on their laptops.

How long may I connect to KDL's WiFi network?

We have not yet implemented a time limit; we reserve the right to do so later.



WiFi networks deliver a world of Information, Ideas and Excitement!

KDL

Kent District Library

www.kdl.org

Kent District Library

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Comstock Park, MI 49321
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Kent District Library

*Kent District
Library Public
Wireless Network*



Information Ideas
Excitement

Tel: 616-784-2007

Public Internet Access Hotspots at the Kent District Library



The Kent District Library (KDL) offers wireless and wired connectivity at many of its branch locations. Getting online is quick and simple.

All you need is a wireless enabled laptop computer, tablet PC or PDA. All visitors may use KDL's network free of charge. No special encryption settings, user names, or passwords are required. However, you must agree to abide by the library's Internet Use Policy to connect. After you click the [I Agree](#) button, you will be taken to KDL's website.

Hardware Requirements

A laptop computer with WiFi capability that supports the WiFi standard, IEEE 802.11b or g or for wired access, a network interface card are required. Your laptop should have a charged battery; the library cannot provide electrical access for laptops.

Data Jacks

Connection points (RJ45 jacks) can be found generally in the building wings or outside walls. Ask a librarian for the nearest location of a data jack. The jacks are labeled **PUBACC**.

Patrons must have their network card configured to use TCP/IP, and to obtain an IP address automatically via DHCP. These are not telephone jacks. **Modems will not work with these jacks and may be damaged** if connected to them.

Wireless Card Settings

Use the software that came with your wireless card or computer to configure the settings and to verify a connection to the library's wireless network.

- SSID (network name) = "kdl_public"
- WEP = disable WEP encryption
- Mode or Network Type = Infrastructure mode

Troubleshooting

Windows XP & 2000

Network Settings

From Control Panel, select Network and Dial-up Connections or Network and Internet Connections.

Right-click on Wireless Network Connection or Local Area Connection and click Properties.

Locate the internet TCP/IP protocol and click Properties. If more than one TCP/IP protocol is listed, look for the one associated with your wireless adapter.

Select Obtain an IP address automatically and Obtain DNS server address automatically.

For XP, right-click on Wireless Network Connection and select View Available Wireless Networks. Select Any, click Connect.

Limitations

KDL's public wired and wireless network is not secure. The library cannot guarantee the safety of your traffic across its network. The library assumes no responsibility for

the configurations, security or files on your laptop resulting from connection to the library's network. Information sent to or from your laptop can be captured by anyone else with a wireless device and appropriate software, within a distance of up to 300 feet.

Technical Assistance

KDL is not able to provide technical assistance to users and cannot guarantee that you will be able to make a wired or wireless connection. If you need assistance, contact the manufacturer of your laptop or software. Some helpful hints may be found on the Kalamazoo Public Library's



WiFi [FAQs](#) page. The library is not responsible for any changes you make to your computer's

settings.

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